

Brokenwood Win Your Order Back – November 2025 Promotion Terms & Conditions

6 November 2025

1. Promoter

Brokenwood Wines Pty Ltd (ABN 22 000 087 807), 401-427 McDonalds Road, Pokolbin NSW 2320 (“Promoter”).

2. Promotion Period

Starts 12:00 am AEDT Friday 7 November 2025 and ends 11:59 pm AEDT Sunday 30 November 2025 (“Promotion Period”).

3. Eligibility

Entry is open to Australian residents aged 18 years and over who reside in New South Wales, Victoria, Queensland, Western Australia, Tasmania or the Northern Territory.

Residents of South Australia and the Australian Capital Territory are ineligible to enter.

Orders must be for delivery or pick-up within Australia. International orders or shipments are not eligible.

Proof of age and residency may be required.

Employees (and their immediate family members) of the Promoter and associated agencies are ineligible. Orders processed by staff on behalf of customers remain eligible if the customer meets these conditions.

4. Eligible Purchase Channels & Entry

How to enter: Make a qualifying purchase from the Promoter during the Promotion Period via any of the Eligible Channels. These include all order types excluding membership subscription orders and reservations.

Entries: One (1) entry per Eligible Order (per transaction). Multiple orders = multiple entries.

Timestamp: Entry time is when the order is recorded as paid in the Promoter’s system for that channel.

Payment status: Orders must be fully paid within the Promotion Period. Orders created but not settled until after 30 Nov 2025 are ineligible.

Proof of purchase: Keep your receipt/tax invoice; the Promoter may require it to verify eligibility.



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www.brokenwood.com.au

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e sales@brokenwood.com.au

Ineligible purchases: wholesale/trade accounts, corporate/reseller orders, clubs subscription order, reservations and orders cancelled or refunded before the relevant draw window closes.

5. Prize

Each weekly winner receives a refund of the total value of their Eligible Order, up to AUD \$2,499 (incl. GST).

If a winning order exceeds \$2,499, the refund will be capped at \$2,499.

Maximum prize per draw: \$2,499 (incl. GST).

Total prize pool: \$9,996 across four draws.

Prizes are not transferable, exchangeable or redeemable for cash.

6. Draws & Winner Selection

Random computer-generated draws will be conducted at the Promoter's premises (401-427 McDonalds Road, Pokolbin NSW 2320) at 11:00 am AEDT on:

Week 1 draw: Mon 17 Nov 2025 – orders placed 7–13 Nov

Week 2 draw: Mon 24 Nov 2025 – orders placed 14–20 Nov

Week 3 draw: Mon 1 Dec 2025 – orders placed 21–27 Nov

Final draw: Tue 2 Dec 2025 – orders placed 28–30 Nov

Each draw includes only entries from its stated period. The Promoter's decision is final.

7. Winner Notification & Publication

Winners will be notified by phone or email following each draw. Entry constitutes consent to this limited publication.

If a winner cannot be contacted or does not claim their refund within 14 days, the prize will be deemed forfeited and a redraw may occur under the same conditions at the same location one week later. The redraw winner will be notified by phone or email.

8. Prize Fulfilment

Refunds will be processed to the original payment method where possible, or by EFT to a nominated Australian bank account if required.

Refunds will be processed within 10 business days after verification.

If a winning order is cancelled or refunded in full prior to its draw, that entry is void.

9. Conduct & Disqualification



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The Promoter may verify entries and disqualify any entrant who tampers with the entry process, submits false information, or breaches these T&Cs.

10. Responsible Service of Alcohol

Alcohol will not be supplied to persons under 18 years of age. The Promoter supports the responsible service and consumption of alcohol.

11. Marketing Consent & Privacy

Personal information is collected to administer the promotion, contact winners and fulfil prizes (including publication of first name & suburb). It is handled in accordance with the Promoter's Privacy Policy at brokenwood.com.au.

By entering, entrants consent to receive marketing communications from the Promoter. Entrants may unsubscribe at any time. Participation is not conditional upon consenting to marketing.

12. Liability

Nothing in these T&Cs limits consumer guarantees under the Australian Consumer Law. Except where required by law, the Promoter is not liable for any loss or delay arising in connection with participation or prize fulfilment.

13. Records

The Promoter will retain draw and winner records for at least 3 months after the Promotion Period.

14. Changes & Termination

If the promotion cannot run as planned (including due to fraud, interference, or technical issues), the Promoter may modify, suspend or cancel where reasonably necessary.

15. Governing Law & Compliance

These T&Cs are governed by the laws of New South Wales, Australia.

This promotion is a trade promotion lottery conducted in accordance with state and territory regulations.

Because participation is restricted to NSW, VIC, QLD, WA, TAS and NT residents only, no trade promotion permit or licence is required in any Australian jurisdiction.



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